My Home and My Supports with Place Like Home

Easy Read – Tenancy Support Conflict of Interest Statement

"I can speak up and choose my supports without being afraid of losing my home."- Client voice.

About this document 📘

- This document is a short, easy read version of the Place Like Home Service Tenancy Support Conflict of Interest Statement.
- Place Like Home may be involved in both your housing and your NDIS-funded SIL supports.
- This can create a conflict of interest. This document explains how we manage that conflict.
- This does not replace your tenancy agreement, SIL Housing Addendum or NDIS Service Agreement.

Why there may be a conflict ⚠️

- Place Like Home may:
    - Manage your tenancy or housing.
    - Charge rent or household contributions.
    - Provide SIL supports.
    - Roster and supervise workers.
    - Help manage shared living, vacancies and housemate concerns.
    - Talk with you about changes to housing or supports.
    - You may worry that asking questions, complaining or changing supports could affect your home. We understand this risk.

Our promise to you 🤝

- We will protect your rights, safety, privacy, choice and control.
- We will keep housing and support arrangements separate wherever possible.
- We will explain charges and agreements separately.
- We will give information in a way you understand.
- We will not pressure you to choose Place Like Home supports because we are involved in your housing.
- You can raise concerns without punishment, reduced supports or loss of housing.

Your agreements are separate ↔

- Your NSW Standard Residential Tenancy Agreement is your legal tenancy agreement.
- The SIL Housing Addendum explains shared-home and household arrangements.
- Your NDIS Service Agreement explains the supports Place Like Home will provide.
- Rent and household contributions are not SIL support charges.

Changing your SIL supports 🔄

- You can ask to change, reduce, pause or end all or part of your SIL supports.
- You do not automatically lose your home because you ask for a change.
- We will take reasonable steps to support housing stability.
- We may need to discuss safety, privacy, worker access, co-tenants and transition arrangements.

Making your own decisions 🗣

- We will give information in your preferred language, format and communication style.

- We will give you time to understand and ask questions.
- You can choose who helps you make decisions.
- We check legal authority before someone signs or decides for you.
- We record your will and preferences.

Independent help ⚖️

- You can ask for help from:
    - An independent disability advocate.
    - A support coordinator.
    - A legal service.
    - NSW Fair Trading.
    - A Tenants' Advice and Advocacy Service.
    - NCAT, where relevant.
    - The NDIS Quality and Safeguards Commission.

Housemates, vacancies and shared living 👥

- We will ask for your views before a new housemate moves in.
- We will consider safety, compatibility, routines, communication and privacy.
- We will not fill a vacancy only because it is easier or financially convenient.
- We will respond to bullying, intimidation or harm.

Complaints and speaking up 📣

- You can ask questions or make a complaint.
- You can use an advocate or trusted person.
- You will not be punished for speaking up.
- We will record, review and respond to concerns.

Acknowledgement ✍️

This page shows the document was explained. Signing does not take away any tenancy or NDIS rights.

- Client / tenant name: _____
- Statement explained by: _____
- Support person / advocate: _____
- Client / authorised representative signature: _____
- Date: _____

Need help to understand this document? 💬

- • Ask us to read this document with you.
- • Ask us to use pictures, Easy Read or your communication system.
- • Ask a family member, guardian, decision-supporter or advocate to help you.

Version Control

Version: 1.0 (July 2026)

Change: New Document

Owner: Operations Director

Approved by: Co- Founder

Next review: September 2026

Applies to: All Place Like Home SIL Services